

No

Exempt

I. FINANCIAL PERFORMANCE – Q2 2021/22

- 1.1. Significant variances and those of note are explored in the body of this report. A full list of variances by cost centre is included in Annex A.
- 1.2. Q2 results overall are in line with what was reported in Q1 with no new significant budget pressures to report. Covid specific grants which created surpluses in Q1 are being spent consistently and are on track to be fully exhausted by year end in line with grant conditions. In the areas of Car Parking, Investment Property and aged debt there has been encouraging recovery and improvement over the reported Q1 performance.
- 1.3. The underspend in Q2 is a little less than twice the reported underspend in Q1 (£219k) which reinforces the consistency between the two sets of results. £230k of the £420k underspend is attributable to the disparity between the revised garden waste fees and the budget which wasn't updated to reflect them. As noted previously, this will be amended for 22/23.
- 1.4. One of the issues exacerbated by Covid is the Council's level of aged debt but WODC have successfully engaged a credit controller on a fixed term contract and this is being addressed.
- 1.5. Overall Q2 remains encouragingly on track.

1.6.

| | Q2 position | | |
|-----------------|-------------|------------|------------|
| Original Budget | Profiled | Actual Exp | Variance |
| 2021/22 | Budget | | (under) / |
| | | | over spend |
| £ | £ | £ | £ |

Service Area

| Democratic and Committee Services |
|---|
| Environmental & Regulatory Services |
| Environmental Services |
| Finance, Human Resources & Procurement |
| ICT, Change & Customer Services |
| Land, Legal & Property |
| Leisure & Communities |
| Planning & Strategic Housing |
| Revenues & Housing Suppport |
| Investment Property and Retained Services |
| Total cost of services |

| (1,870,756) 13,868,452 | (1,894,047) 4,952,589 | (1,827,361) 4,526,909 | 66,686 (425,679) |
|---------------------------|--------------------------|--------------------------|----------------------------|
| 894,923 | 477,473 | 465,805 | (11,669) |
| 712,370 | 440,568 | 288,732 | (151,837) |
| 2,057,791 | 594,546 | 458,590 | (135,956) |
| 863,453 | 421,290 | 365,067 | (56,223) |
| 1,801,649 | 934,554 | 934,950 | 396 |
| 889,592 | 439,670 | 494,215 | 54,545 |
| 7,088,145 | 2,799,671 | 2,571,377 | (228,294) |
| 478,583 | 206,992 | 197,870 | (9,121) |
| 952,702 | 531,871 | 577,665 | 45,794 |

Plus:

Investment income receipts

(787,778) (393,889) (389,305)

4,584

Cost of services before financing:

13,080,674 4,558,700 4,137,605 (421,095)

1.7. Income from car parking penalty charge notices has improved during Q2 to 29% of budget for off street and 40% of budget for on street. Whilst an encouraging improvement on the Q1 performance this still represents a significant loss of income for the year with the shortfall currently estimated at £110,000.

- 1.8. The payment plans for Investment Property that the Council entered into during 2020/21 continue in place with invoices totalling £197,380, an improvement of £89,515 since the start of the financial year. Overall the total value of outstanding invoices relating to Investment Property has fallen by 40% during Q1 & Q2 to £597,672. The Estates Team will continue to proactively manage our tenants to recoup the maximum outstanding debt possible.
- 1.9. The Revenues Recovery Team have continued their good work throughout Q2, reducing Council Tax and Business Rates arrears relating to 2020/21 that were the direct result of Covid. The outstanding balances represent 2.14% of all Council Tax collectible in 2020/21 and 5% of Business Rates.

| | 20/21 Debt 31.03.21 | 21/22 Recovery | Outstanding |
|----------------|------------------------|----------------|-------------|
| Council Tax | £2,654,906 | -£712,915 | £1,941,991 |
| Business Rates | £1,871,523 | -£659,079 | £1,212,444 |
| | £4,526,429 | -£1,371,994 | £3,154,435 |

- 1.10. A disproportionate rise in transactional bank charges was reported in 2020/21 Outturn and QI performance. This has been raised with our current supplier and they have offered a significant saving contingent on an extension of the current contract. Discussions are also taking place with other suppliers to evaluate all available options and ensure the best outcome is achieved.
- I.II. Planning Application income has proven volatile during Q1 & Q2 from a high of £194,000 in July to a low of £54,000 in May but is exceeding target overall at £137,000 above budget. Pre Application Advice is also performing well and is overachieving the budget by £4,000.
- 1.12. The invoiced amount for Trade Waste for 2021/22 is £673,000 and £28,000 for Schedule 2 chargeable household waste collections. This is £43k less than the budgeted cost of delivering the service. Invoiced income in the current financial year is £673k but even with increased emphasis on credit control, it's anticipated that there could be £100k of this that is uncollectable. Even after an initial debt collection exercise has been undertaken we are still carrying £130,000 of aged debt from previous financial years. This means that the actual shortfall against budget could be anything from the £43K budgeted loss to over quarter of a million. Since this is a non statutory service, the ongoing viability of it is being investigated.
 - 1.13. The 2022/23 budget setting process is almost complete with budget consultation meetings held in Q2 with the Business Managers and Portfolio holders. These meetings discussed any significant changes in the revenue budget for next year including post Covid recovery in income, changes in costs of service delivery and the consumption of Earmarked Reserves.

- 1.14. The \$106 webinar was held at the end of September with good attendance from Councillors from the District Council and Town and Parish Councils. The service has already had very positive interactions with project money being spent and new initiatives underway.
- 2. LEGAL IMPLICATIONS
- 2.1. None
- 3. RISK ASSESSMENT
- 3.1. None
- 4. ALTERNATIVE OPTIONS
- 4.1. None
- 5. BACKGROUND PAPERS
- 5.1. None